



PRISM WORKFLOW SERIES

SUPPLEMENTAL DATA MANAGEMENT

PRISM - WORKFLOW SYSTEM

Healthcare management is compliance heavy, low margin, and operationally very intensive business. Moreover, this dynamic landscape is increasingly demanding population specific deliverables with distinct KPIs which necessitates an end-to-end process workflow system. PRISM fills this gap.

PRISM is designed to be a Healthcare Compass – guiding organizations through processes while providing guidance on best practices in sync with strategic goals.

For example, here is one simplified PRISM process for Supplemental Data Management.

SUPPLEMENTAL DATA MANAGEMENT

CHALLENGES

Supplemental data is missing, compliance is off, outreach performance is not correctly reflected, PIPs appear lower than it is. During an issue or audit, the data is not trackable which leads auditors to perceive a process failure.

STRATEGIC IMPACT

Lower quality of delivery, higher costs of operations, hence, lower margins.

PRISM SOLUTION

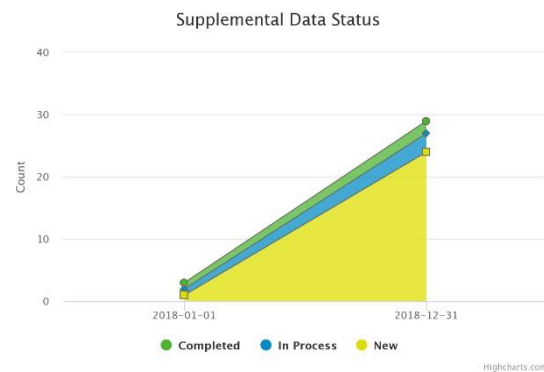
Manage from-source-to-destination (simplified workflow in next page), creating detailed log of each activity. Track data and each activity so any question can be answered in a matter of few clicks. PRISM enables Supplemental Data team to integrate data with relevant business processes so the data becomes an asset rather than a liability. Each Supplemental Member data cohesively appears in all the compliance, quality, and operations reports.

This ensures the process and its outcomes are fully integrated in organization, and quality control is a standard and efficient process rather than a costly burden.

SAMPLE DASHBOARD

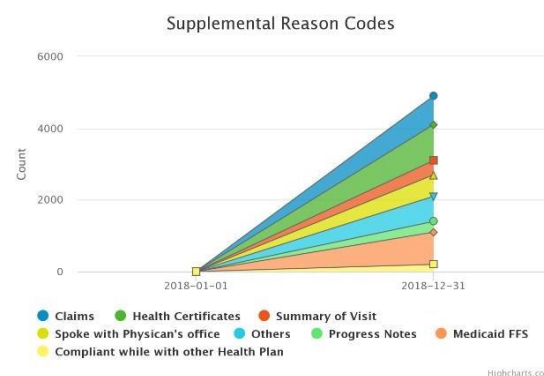
Supplemental Data Status Trends

The sample chart identifies a huge growth in new supplemental data that is collected, the status progress shows many are not being worked on – and maybe impacting compliance screenings.



Supplemental Reason Code Trends

Here, Reason Codes for Supplemental is the view. If a particular Reason Code shows more than usual growth, the variation may be statistically significant to investigate.





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